

# Cultural and Linguistic Provider Training

L.A. Care's Cultural and Linguistic Services Unit can assist providers in delivering patient centered care to culturally and linguistically diverse patient populations through provider education program.

L.A. Care offers an array of educational sessions which are free to network providers. These workshops are available in person or online for your convenience.

## **Cultural Competency**

*1 hour, classroom or online (<https://lacareuniversity.torchlms.com>)*

This course is for providers, front and back office staff. Learn how to provide care more effectively to culturally diverse patients. This course explores cultural awareness, communication style, and examines the skills and steps to achieve cultural competency as well as language assistance services and the importance of using qualified interpreters.

## **Disability Sensitivity**

*1 hour, classroom or online (<https://lacareuniversity.torchlms.com>)*

This course is for providers, front and back office staff. Learn how to meet their unique needs of seniors and people with disabilities and ensure equal access to health care. This course explores "people" first language and examines accommodations to assist them.

## **Communicating Through Healthcare Interpreters**

*2 hours, online*

This CME course is for physicians. Learn how to reduce doctor-patient language barriers and work effectively with in-person and telephonic interpreters. The first 25 physicians to register and complete the course will receive a \$100 stipend.

Please contact [CLStrainings@lacare.org](mailto:CLStrainings@lacare.org) for more information.